

Introducing Capitec Connect

low prepaid prices, flat rates and no expiry



new



We simplified banking, now we're simplifying how we connect

With Capitec Connect, you don't only get **low prepaid prices**, you also pay **flat rates** no matter how much or how little you buy. Plus your data, airtime, minutes and SMSs **never expire**.

- R4.50 per 100MB, R45 per GB
- 90c per minute
- 25c per SMS

You can get a new Capitec Connect number or port and keep your existing number.

What will I get with my Capitec Connect SIM?

- No need to buy separate bundles - you decide. The airtime you buy will automatically be used for all your data, voice and SMSs at no extra cost
- Flat rates, with no **out-of-bundle rates or charges**
- Data, airtime, minutes and SMSs that **do not expire** (as long as you keep your SIM active by using it at least once every 6 months)
- The **same low rates** no matter how much or how little you buy
- No contract, no monthly fee
- Buy airtime even when you have no airtime with *130*3279#
- Up to 5 SIM cards for family members, as long as you RICA each one

What documents do I need?

For RICA purposes, existing Capitec clients need to visit a branch with their:

- Valid proof of address (not older than 3 months)

Note: An unaltered, emailed document on a device can be used as valid proof of residence.

How much does it cost?

Pay only R5 for your SIM card (once-off fee, deducted from your main savings account)

You can recharge using our banking app, or dial:

*120*3279# airtime, minutes, data and SMSs

*130*3279# airtime and minutes, even when you have no airtime

You cannot buy Capitec Connect products at retailers or with cash. Cell C vouchers cannot be used to recharge a Capitec Connect SIM.

Make sure you're registered for Mobile Banking (*120*3279#), or download our banking app from your app store.

Want to keep your number? Port it in!

- If you're on contract, we recommend that you convert your number to prepaid first
- Capitec will make the port request on your behalf
- The porting process is free, and can take up to 48 hours
- You'll lose all the data, airtime and SMSs from your existing service provider once the port goes through
- You can start the porting process when you get your Connect SIM at the branch, or dial Client Care on 135 at a later stage

Need to do a SIM swap?

A SIM swap is done at a branch when:

- The original SIM card was lost, stolen or damaged
- You changed phones and the SIM doesn't fit anymore

Important: A SIM swap may only be requested by the original owner of the SIM card, as the full RICA process needs to be completed again. See the **What documents do I need?** section for more info.

Connect Self Service

Dial *147#	Convert airtime to minutes, data or SMSs Transfer data to another subscriber Send a Please Call Me Get data settings
Dial *101#	Balance check
Dial 132	Voicemail
Dial 135	Client Care



Buy airtime, minutes, data & SMSs on *120*3279#

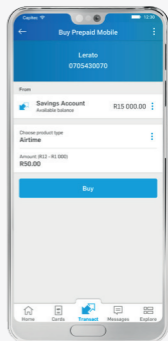
1. Dial ***120*3279#**
2. Reply **3**
3. Select **type of prepaid**
4. Reply with the number next to the account or savings plan you want to use
5. Reply **1** (Capitec Connect)
6. Select the **amount** or bundle you want to buy
7. Enter the cellphone number you want to recharge, or reply **1**
8. Enter your secret **Mobile Banking PIN**

Buy airtime or minutes even when you have no airtime

1. Dial ***130*3279#** (no data charges)
2. Reply with the number next to the account or savings plan you want to use
3. Reply **1** (Capitec Connect)
4. Select your **airtime amount** or a **minutes bundle**
5. Enter your secret **Mobile Banking PIN**
6. If needed, dial ***147#** to convert the airtime to data, minutes or SMSs

Add a prepaid mobile beneficiary on our app

1. Tap **Transact**
2. Tap **Buy prepaid mobile**
3. Tap **Add beneficiary**
4. Enter the beneficiary's name and cellphone number
5. Tap **Choose network**
6. Choose **Capitec Connect** and tap **Add**
7. Enter your secret **Remote PIN**



Buy airtime, minutes, data and SMSs on our app

1. Tap **Transact**
2. Tap **Buy prepaid mobile**
3. Choose the beneficiary you want to credit
4. Choose the account or savings plan you want to use
5. Tap **Choose product type**
6. Choose either **Airtime, Minutes, Data or SMS**
7. Enter the amount you want to credit for airtime or choose a predefined bundle for minutes, data or SMSs, and tap **Buy**
8. Tap **Confirm**

#SimplifyBanking #LiveBetter

capitecbank.co.za 067 418 9565
135 from your Connect SIM
084 1135 from another network

Conditions apply. Fees include VAT.

All information correct at time of going to print, 04/07/2022, and subject to change. Capitec Bank Limited is an authorised financial services provider (FSP46669) and registered credit provider (NCRCP13). Capitec Bank Limited Reg. No.: 1980/003695/06